



Will Call Policy

It has always been our goal at AIRpipe to provide our customers with excellent service. One of the ways we have been able to accomplish this is by offering an option Will Call an order. This option is available at all three of our warehouse locations.

-**Twinsburg, Ohio.** 2124 E. Aurora Rd, Twinsburg, Ohio 44087

- **Greer, South Carolina.** 120 Caliber Ridge Dr., Suite 125 Greer, South Carolina 29651

- **Gilbert, Arizona** 4521 E. Warner Rd, Suite 101 Gilbert, Arizona 85296

Will Call Pick-Up Hours:

Will Call pick-up hours are from 8:30am to 4:00pm Monday – Friday. Will Call orders will be available for pick-up 24 hours from the time the order has been confirmed by AIRpipe Customer Service.

Same-Day Pick-Up:

Same Day pick-up will need to be arranged and confirmed by AIRpipe Customer Service prior to arrival. To avoid delays, please make sure you have obtained your arrival time from AIRpipe Customer Service prior to dispatching your driver to the warehouse.

Order Changes:

Changes to orders, once placed, are possible but may cause delays in the order processing.

Product Verification:

Customers must review and sign for all product quantities at the time of pick up. Once signed, AIRpipe will not be responsible for discrepancies.

Important Pick-Up Information:

To ensure an excellent customer experience, please have a copy of the purchase order with you upon arrival.

Customer Support:

At AIRpipe, we want to give our customers the best possible experience. If there are any questions regarding this policy, please contact AIRpipe Customer Service. 602-362-7473.